



No-Show Policy

Quality care for our patients is our priority. When a patient does not show up for a scheduled appointment, another patient loses an opportunity to be seen. Please take a few minutes to review our no-show policy and sign at the bottom of the form. If you have any questions, please let us know.

Definition of a No-Show Appointment

A missed appointment is defined as any scheduled appointment in which the patient either:

- Does not arrive to the appointment
- Cancels with less than 24 hours notice
- Arrives more than 10 minutes late and is consequently unable to be seen

Impact of a No-Show Appointment

No-Show Appointments have a significant negative impact on our practice and the healthcare we provide to our patients. When a patient “no-shows” a scheduled appointment it:

- potentially jeopardizes the health of the “no-showing” patient
- Is denying appointments to other patients in need of care

How to Avoid a No-Show

- As a courtesy, we confirm appointments 2-3 days prior to scheduled appointments
- Give at least 24 hours notice if you need to cancel.
- Arrive 5-10 minutes early for your appointment

Consequences of a No-Show Appointment

- It is our policy to charge \$30.00 for a missed appointment. These charges are not covered by insurance.
- In addition to these charges, we reserve the right to dismiss patients from our practice after three missed appointments (in a 12 month period.)

I have read and understand the Hamden Pediatrics No-Show Policy as described above

Patient/Guardian Signature

Date